

PRIVACY POLICY

Updated: December 15th, 2008

IDS recognises the user's right to privacy and has put in place this policy to protect users' personal information. This policy applies to all personal information provided to IDS and its affiliates online via this website. This privacy policy does not apply to third party online resources to which this website may link where IDS does not control the content or privacy policy of such resources. Information provided and/or collected via this website may be reasonably used to provide better service to users. The use of this website and the provision of personal information via this website to IDS or its affiliates constitutes your irrevocable acceptance and agreement to this privacy policy. Should you not agree to the terms and conditions of this policy, you should not access or use this website or provide any personal information to IDS.

Security and Transmission

IDS uses reasonable technology and security precautions and other procedures to protect personal information from unauthorised access, improper use or disclosure. IDS may also use industry standard firewalls and password protection to ensure confidentiality of data. However, it is user's personal responsibility to ensure that the computer you are using is adequately secured and protected against malicious software, such as Trojans, computer viruses and worm programs. Each user to this website hereby confirms that it is aware that without adequate security measures (eg. secure web browser configuration, up-to-date antivirus software, no usage of software from dubious sources, etc) there is a risk that the data and passwords used to protect personal information could be disclosed to unauthorised parties.

No data transmission over the Internet can be guaranteed to be 100% secure and shall not be deemed to be confidential. As such IDS cannot ensure or warrant the security of any information transmitted via the Internet and any such transmission is done at the user's own risk.

Information and Data Collection

Information may be collected about your visit and use of this website, including pages viewed, links clicked, search criteria and other actions taken in connection with this website. Additionally, certain information that your browser sends to every website visited may be collected such as your IP address, operating system, browser type and language, access times and referring website addresses. Should you receive any newsletters

or promotional materials from IDS, customised links or similar technologies may be used to determine whether the e-mail has been opened and which links were clicked in order to provide a more focussed e-mail communication or other information and services.

This website may contain cookies and other tracking mechanisms to store your preferences and other information on your computer. The use of cookies saves time by eliminating the need for you to enter the same information repeatedly and by displaying your personalised content and appropriate information on your later visits to this website. You may choose to accept or decline cookies. Please note that most web browsers automatically accept cookies but may be modified to decline cookies, you are advised to check your browser settings and determine your own preference. However, should you decline cookies, you may not be able to sign in or use other interactive features on the website that depends on cookies.

IDS may invite website users and other customers to provide information via surveys from time to time. Participation in surveys is voluntary and the website users or other customers have the choice of deciding whether or not to disclose requested contact information and demographic information.

Personal information may be requested in order to verify whether you are entitled to access or use certain materials, content or services; to enhance your website visit; or assist with customer service or technical support enquiries. Information would also be requested for the following purposes: (i) request for product demonstration, (ii) request access to white papers, (iii) request for product or technical support, and (iv) feedback of services or products. Typical information requested would be: name, company, job title, e-mail address, phone number, address, as well as other similar personal information needed to register or subscribe to our services.

This website is directed and intended for an adult audience only. IDS does not intend to collect any personal information from any individual below thirteen years of age.

Use of Information and Data

Information collected may be used to analyse trends, track visitor traffic and interest, operate and improve the website, deliver services and/or carry out transactions requested by users. Information may also be used to determine advertisements displayed on the website and the issue of promotional mailings, newsletters, special offers, notifications and e-mails about products and services. To the extent that IDS works with third parties on advertisements, certain information may be provided to them to facilitate selection and display of advertisements for IDS. IDS shall not sell or otherwise transfer personal information provided by users to IDS

via this website to any third parties for their own direct marketing use without prior notice and the explicit consent of the data owner.

Personal information collected on this website may be stored and processed in any jurisdiction in which IDS or its affiliates, subsidiaries or agents maintain facilities. User hereby acknowledges that data protection laws may differ in different jurisdictions and use of this website denotes consent to such transfer of information. Personal information may be disclosed for these purposes: (i) in connection with the sale, assignment, merger, acquisition, corporate divestiture or other transfer of all or a portion of the business of this website; (ii) to respond to appropriate requests of legitimate government bodies or regulatory authorities; (iii) where required by a court order or applicable laws or regulations; or (iv) where required for corporate audits or to investigate or respond to a security complaint or threat.

Personal information may be collected via IDS' customer feedback or other forms. Where submitted forms include requests for services, support or information IDS may forward the information to its affiliates or agents in order to facilitate and best respond to such requests. IDS may also retain e-mails and other information sent to IDS for internal administrative purposes and assist in providing better customer service and user experience of this website. Where IDS has joined with other parties to provide specific services, user's access to and use of this website denotes consent to the provision of personal information and data to that third party. These third parties will use the information provided in accordance with their respective privacy policies and users are encouraged to review and be aware of those policies before registering for such services.

IDS may occasionally hire third party companies to provide limited services such as handling the processing and delivery of mailings, hosting websites, providing customer support, processing transactions or performing statistical analysis of products and services. Those companies are only permitted to obtain the personal information required to deliver the service and are prohibited from using the information for any other purposes.

Access and Review of Information

IDS may provide users with the ability to view or edit personal information online. Users that choose to subscribe or register for particular services or communications may elect to opt out at any time by contacting IDS. In such cases, IDS shall use reasonable efforts to remove personal information but may require additional information before a request can be processed accordingly.

Legals And General

IDS is a trading name of Independent Data Services (Asia) Sdn Bhd and its affiliates. IDS may change the terms of the privacy policy and other terms governing this website from time to time. Users are encouraged to periodically review the terms and conditions to keep informed of the latest terms.

All communication or queries regarding this website and the terms and conditions herein should be directed in writing and addressed to:

Independent Data Services (Asia) Sdn Bhd

Suite 08-03, 8th Floor

Menara Keck Seng

203 Jalan Bukit Bintang

55100 Kuala Lumpur

MALAYSIA

These terms and conditions constitute the entire agreement between all users of this website and IDS and supersedes all prior or contemporaneous terms, communications and proposals, whether in electronic, oral or written form. These terms and agreement shall be governed by and construed in accordance with English law and use of this website denotes consent and submission to the exclusive jurisdiction of the English courts in all matters or disputes arising in connection with the use of this website. A printed form of these terms and any notice given in electronic form shall be admissible in judicial or administrative proceedings arising from or in connection with the use of this website.

Use of this website is unauthorised in any jurisdiction that does not give effect to all provisions of these terms and conditions. In the event any provision or part thereof is determined to be invalid or unenforceable under applicable law then such invalid or unenforceable provision shall be replaced and superseded by a valid, enforceable provision that reflects the intention of the original provision to the fullest extent permitted by applicable law and the remaining terms shall continue to apply. Any rights not expressly granted herein are reserved.